



Providing high quality testing services to regulated industries



❖ **Quality Policy Statement:**

Developed and endorsed by company management, the Keystone Quality Policy Statement summarizes Keystone's pledge to quality results and service. Keystone's policies are detailed in the rest of the Quality Policy Manual.

Keystone Labs Inc. (Keystone) is committed to becoming the leader in full service testing and to deliver high quality customer service that exceeds our customer's requirements. We will strive to appreciate the uniqueness of clients' requirements. We will foster long-term relationships by understanding our clients' priorities and regulatory requirements. Keystone will perform all client interactions and testing with honesty and transparency and will exercise the utmost diligence to protect and maintain the confidentiality of our clients.

Keystone is committed to quality. We have built our systems and policies around Good Manufacturing Practices (GMP) and ISO 17025:2005 regulations. Our goal is not to meet regulatory requirements but to exceed them. We build quality into everything that we do and are continually looking for ways to improve our systems. Our success is based on the shared values and the commitment of each team member to understand and embody the values of Keystone Labs. The policies and procedures of Keystone Labs clearly outline the values and focus of the company, all team members are required to read, understand and follow these documents.